

AusNet Services Gas Appliance Rebate - Terms and Conditions

Participation in AusNet Gas Services Pty Ltd's (**AusNet Services**) Gas Appliance Rebate Scheme (**Scheme**) is conditional on you agreeing to the terms and conditions set out below and completing our online registration form.

1 Eligibility

1.1 To be eligible to participate in the Scheme:

- (a) you must be the first 20 eligible customers;
- (b) the appliance you are using must be purchased from the Pivot Stove and Heating Company in Geelong; and
- (c) the appliance must be installed at a property that is connected to the AusNet Services natural gas network in Bannockburn. The eligible area is shown in the attachment to the Gas Marketing - Rebate Offer Letter.

1.2 To claim the \$200 rebate:

- (a) You must send a copy of the following documents to AusNet Services:
 - (i) compliance certificate confirming that the installation of the eligible natural gas appliance conforms to the required codes and regulations;
 - (ii) the purchase receipt for the installed gas appliance with evidence of a Bannockburn address; and
 - (iii) a signed copy of these terms and conditions together with the compliance certificate to AusNet Services.

1.3 Completing this registration and meeting the eligibility criteria above does not guarantee your participation in the Scheme. Participants for the Scheme will be selected by us at our absolute discretion.

1.4 AusNet Services is not obliged to notify you if you are not successful in claiming the rebate.

2 Term

2.1 This agreement will commence from the time of our receipt of your documents mentioned in clause 1.2 and will continue until the earliest of:

- (a) the date you or AusNet Services agree to terminate it; and
- (b) the effective date of termination under clause 2.2 or 2.3.

2.2 We may terminate this agreement at any time by notifying you in writing by email and/or SMS. You may also terminate this agreement or end your participation in the Scheme at any time by calling us on 1300 360 795

3 Rebate Variation

3.1 We may vary the amount of the rebate from time to time. If we vary the rebate, we will notify you as soon as practicable by email and/or SMS.

4 Scope of this agreement

4.1 You acknowledge that you are not obliged to participate in the Scheme and that you can terminate this agreement at any time in accordance with clause 2.2.

4.2 You will not be required to pay us anything for participating in the Scheme.

4.3 To the extent permitted at law, we expressly disclaim any representations or warranties in relation to the Scheme. You participate in the Scheme at your own risk and we will not be liable to you for any loss or damage arising under or in connection with this agreement or the Scheme (including in relation to any steps you take to enable the gas appliance installation on your premises).

5 Notifications and privacy

5.1 You consent to receiving notices and other communications from us about the Scheme by email, SMS or any other communication method we use. In order to ensure your participation in the Scheme, you should ensure that you can receive such communications from us (for example, your mobile phone must be switched on and within a mobile coverage area for your carrier).

5.2 You agree to allow us to collect and use information about you and your household, including your gas usage prior to and during the Scheme for the purposes of conducting the Scheme, to assess whether you are eligible for a rebate, to pay the rebate, for research and analysis purposes and for other purposes associated with the operation and management of our gas distribution network. Our privacy policy includes more details about how we manage personal information including how you can access and correct information we hold about you and our complaint management procedures. You can access our privacy policy at <https://www.ausnetservices.com.au/Misc-Pages/Privacy>.

6 General

6.1 These terms and conditions are governed by the law of Victoria, Australia.

6.2 We reserve the right to change this agreement and will notify you of any material changes via email at the email address that you provide or via SMS on the mobile phone number you provide.