

Media Release



Monday 17th August, 2020

Corryong planned outages to undertake network improvement and critical maintenance works

We're undertaking extensive planned outage works between Tallangatta and Corryong from Tuesday 25th to Saturday 29th of August. The critical works will be undertaken as part of our bushfire mitigation program as well as installing new REFCL technology in the area to further reduce the risk of bushfires.

We're doing everything we can to minimise the impact to customers while we carry out this critical work. The work will be carried out in sections across the line which means customers will only experience a single day outage out of the five day period and remain on supply through alternate means for the other four days. Customers supplied by alternate means will experience a short interruption of around 10 mins between 5:30pm and 6:30pm while we reconfigure the network at the end of each day.

Customers impacted by these works will receive a notification in the post outlining the date of planned outages affecting them and the dates they will be affected by the short interruptions at the end of each day. Customers are also encouraged to register their mobile phone with their retailer to receive SMS updates.

We know there is never a good time to be without power, especially while Victorians are at home doing their part to flatten the curve and we appreciate our customers patience and understanding while we undertake this very important work to maintain a safe and reliable network.

We encourage those with special needs, particularly those with chronic illnesses to reach out to us ahead of time on 1300 360 795 to discuss their concerns.

For tips to prepare for power outages, visit <https://www.ausnetservices.com.au/Community/Coronavirus-COVID-19>