

AGENDA		
Workshop:	AusNet Services ICT Deep Dive	
Date:	Thursday, 30 May 2019	Time: 9.30am – 1.00pm
Location:	Freshwater Place 2 Southbank Blvd, Southbank, Victoria 2006	Security: Public
Pre-Reading:	Background reading – Technology pack	
Chairperson:	Peter Eben (Seed Advisory)	

9.30 (10 min)	Welcome and Introductions	Peter Eben
9.40 (15 mins)	General program introduction	Peter Caccaviello
9.55 (30 mins)	Open discussion - Initial reaction	All
10.25 (10 mins)	Customer Information Management (CIM)	Priya Nellaiappan
10.35 (60 mins)	Open Discussion on CIM Any questions on: - our approach - the options we considered - the costs/risks and/or benefits of our options - our preferred option?	All
11.35 (10 mins)	Morning tea	
11.45 (10 min)	Outage management	David Jilla
11.55 (60 mins)	Open discussion on outage management - our approach - the options we considered - the costs/risks and/or benefits of our options - our preferred option?	All
12.55 (5 mins)	Next Steps	Peter Eben
1.00 pm	Meeting Close & Lunch	