

EDPR Customer Forum – Week 8 Agenda

Timing: October 5, 8-9, 11

Location: AusNet Services offices (Level 29, Botanical room)

AusNet Services representatives:

Nino Ficca, Managing Director
 Alistair Parker, Executive General Manager – Regulated Energy Services
 Adrian Hill, General Manager – Regulated Energy Services
 Tom Hallam, General Manager – Regulation and Network Strategy
 Siham Knowles, General Manager – Network Engineering
 Charlotte Eddy, Manager – Economic Regulation
 Andrew Kennan, Head of Metering
 Tom Langstaff, Networks Planning Manager
 Justin Harding – Distributed Energy & Innovation Manager
 Jason O’Driscoll, Manager – Customer Operations

Agenda

Timing	Topic	AusNet Services representatives
Friday 5 October		
9:00-9:30am	Private Customer Forum meeting	
9:30-11:00am	Customer Forum teleconference with CCP17	
11:00am-3:00pm <i>Incl. lunch at 12:30pm</i>	Negotiation: Customer experience	Alistair Parker, Adrian Hill (11:00am-1:00pm), Charlotte Eddy, Jason O’Driscoll
4:00-4:30pm	Private Customer Forum meeting	
Monday 8 October		
9:00-10:00am	Private Customer Forum meeting	
10:00am-11:30am	Negotiation: Metering	Tom Hallam, Adrian Hill, Andrew Kennan
11:30am-12:30pm	Negotiation: Opex	Tom Hallam, Charlotte Eddy
12:30-1:30pm	Lunch	
1:30-3:00pm	Discussion: Stakeholder engagement <ul style="list-style-type: none"> • Customer engagement plan for 2019 • October advocate workshops – topics for discussion 	Catherine Gip Steph Judd Charlotte Eddy

Timing	Topic	AusNet Services representatives
3:00-4:00pm	Briefing: AER draft decisions on TasNetworks, Evoenergy and Power and Water Corporation	Tom Hallam, Charlotte Eddy
4:00-4:30pm	Private Customer Forum meeting	
Tuesday 9 October		
9:00-11:00am	Private Customer Forum meeting	
11:00am-4:00pm <i>Incl. lunch at 12:30pm</i>	Negotiation: Augex / Repex major projects	Tom Hallam, Siham Knowles (10:00am-1:00pm)
Thursday 11 October		
9:00-10:00am	Private Customer Forum meeting	
10:00am-12:00pm	Update: DER integration <ul style="list-style-type: none"> Smart control platform - customer impacts 	Tom Hallam, Charlotte Eddy, Tom Langstaff, Justin Harding
12:00-12:30pm	Lunch	
1:00-2:30pm	Meeting with VicUtilities Advocacy Group* <i>Location: VCOSS offices, 8/128 Exhibition St, Melbourne</i>	
3:00-3:30pm	Negotiation: Overall proposal updates / price path	Charlotte Eddy
3:30-4:00pm	Second negotiation week: Meeting with Nino	Nino Ficca
4:00-4:30pm	Wrap up and next steps	Tom Hallam, Charlotte Eddy

* Members of the VicUtilities group include: Consumer Action Law Centre, Consumer Policy Research Centre, Brotherhood of St Laurence, Uniting Kildonan, St Vincent de Paul, Renew/Alternative Technology Association, Community Information and Support Victoria, Council on the Ageing