

AusNet Services EDPR Customer Forum

9 October 2018 meeting minutes

Attendees

Customer Forum (CF)	AusNet Services (AST)
Tony Robinson John Mumford Greg Camm Dianne Rule	Tom Hallam Siham Knowles Tom Langstaff Rob Ball

Apologies

Helen Bartley

Augex Major Projects

General

The Forum requested the following information:

- A high level briefing on our demand forecasting methodology
- Further information on C&I demand management opportunities, and the extent these could be used to defer the two projects, particularly given we have several existing C&I contracts in Clyde North
- An explanation of why the costs and reliability impacts of the various options have changed between the August and October notes
- The reliability impacts of each option expressed as annual values, not 2021-25 totals, for better comparison with the USAIDI figures
- An explanation of what causes unplanned outages in suburbs that are largely underground, e.g. Clyde North
- Further information on how DM can be used to manage air conditioner load? i.e. ripple control in Queensland

Clyde North

The Forum requested the following information:

- Whether the feeder configuration/load transfers from Clyde North to Cranbourne, as referred to in our DAPR, have occurred and/or are planned for 2018? What are the cost, reliability and demand impacts of these load transfers? What is the energy at risk forecast with and without load transfers, and how is this taken into account in the economic analysis?
- Information on current battery penetration in Clyde North, the extent to which batteries in Clyde North impact the demand forecast, and how many batteries would be needed to offset the demand growth
- Why the project cost has come down from <\$5M referred to in the DAPR, to \$7.8M in the October note

- Which customer is funding the installation of the new feeder (which led to the scope and cost coming down between August and September)?
- More detail on the findings of the Clyde North/Doreen survey on customers' attitudes to price/reliability trade-offs

Doreen

The Forum requested the following information:

- Why is the Doreen average annual cost per customer only \$0.03 compared to \$0.35 for Clyde North?

Repex Major Projects

The Forum requested the following information:

- How have the projects been ranked? What criteria and factors are taken into account? e.g. condition scores, economic modelling etc.
- An explanation of why the project costs have changed materially between the August and October notes
- What are the local customer and economic benefits and impacts of each project (e.g. reliability improvements for large businesses)? The Forum considers these ought to be recognised in our planning reports and project assessments
- Why was Moe planned for 2024 in the August note, but moved to the 2016-20 period in the October note, if it was always known to be part of the REFCL program?
- Why is Bairnsdale being repropounded?

The Forum considered AST should account for broader economic implications of disruption to local businesses, not just the VCR. This could be qualitative, or quantitative (i.e. economic impact assessment).

Next steps

AST to provide the information requested by the Forum, for discussion at the November meetings.